JERRY R. HALL

SENIOR MEDIATOR | ARBITRATOR CANDIDATE | ADR SPECIALIST

Tavares, Florida • 832-378-4400 • adrsi@hotmail.com

PROFESSIONAL PROFILE

Experienced alternative dispute resolution professional with a reported record of more than 4,000 mediations involving employment, labor, government, and civil disputes. Background includes U.S. Postal Service REDRESS program development, federal and state agency dispute resolution, EEO investigations, collective bargaining, and mediation training. Skilled in impartial facilitation, negotiation, case preparation, confidentiality, and online dispute resolution. Seeking mediator appointments or consideration for arbitration panel qualification.

CORE COMPETENCIES

Employment & EEO Disputes • Labor–Management Relations • Collective Bargaining • Government ADR • Civil Mediation • Workplace Investigations • Workers' Compensation • Neutral Facilitation • Online Dispute Resolution • Mediation Training

PROFESSIONAL EXPERIENCE

ADRMediator, Inc. | Mediator, Conflict Resolution Specialist & Trainer | April 2010–Present

- Conducted more than 4,000 mediations across employment, labor, government, and civil matters, according to professional case history.
- Helped develop and implement the U.S. Postal Service REDRESS mediation program; mediated more than 500 labor cases.
- Provided dispute resolution services involving the U.S. Department of Justice, immigration-related matters, and Texas Department of Criminal Justice.
- Mediated more than 50 collective bargaining agreements or related disputes.
- Facilitated confidential negotiations among employees, managers, agencies, and other stakeholders, in person and online.
- Designed and delivered conflict resolution and mediation training for public agencies, universities, and private organizations.
- Investigated EEO complaints and sensitive workplace allegations; advised parties about negotiated alternatives to litigation.

Executive Management / Human Resources | Vice President & EEO–HR Specialist

- Oversaw employee relations and compliance functions affecting approximately 2,700 employees.
- Managed EEO matters, labor relations, personnel investigations, workers' compensation, and dispute resolution procedures.
- Developed workplace conflict resolution initiatives and training to improve organizational performance.

Lake County Sheriff's Office, Tavares, FL | Volunteer, Court Security | March 2013–September 2015

- Supported courthouse and jail security operations.

EDUCATION & SPECIALIZED TRAINING

Bachelor of Science, Legal Studies — Purdue University Global, 2021 | Magna Cum Laude, GPA 3.90

Negotiation training — Harvard University | Conflict Resolution/Mediation studies — Pepperdine University

Additional training: Basic and Advanced Mediation; Family and Transformative Mediation; Postal Service Mediation; Florida Supreme Court basic and appellate mediation training.

SELECTED GOVERNMENT & EDUCATIONAL EXPERIENCE

U.S. Postal Service • U.S. Department of Justice • Immigration and Customs Enforcement • Texas Department of Criminal Justice • OSHA Region VI • NASA • University of Massachusetts Lowell • Lone Star College System

PROFESSIONAL AFFILIATIONS & RECOGNITION

American Bar Association (affiliation listed in prior résumé) • Texas Round Table of Mediators (organizational involvement) • International Association of Mediators-Arbitrators, Outstanding Mediator recognition (2002)

ADDITIONAL INFORMATION

Developed mediation training programs for professional and educational audiences, including Texas State Bar-approved training as described in prior résumé. Arbitration appointments, hearing experience, and active court certifications should be documented separately if applicable.