

RESOLUTION OF DISPUTES

Mandatory Arbitration

Any dispute or claim between Subscriber and the Company arising out of or relating to the Service provided in connection with this Agreement shall be resolved by arbitration before a single arbitrator administered by the ADR Global, Inc. in accordance with its Commercial Arbitration Rules. Judgment on the award rendered by the arbitrators may be entered in any court having jurisdiction thereof. All claims shall be arbitrated individually, and Subscriber will not bring, or join a punitive or certified class action to arbitration or seek to consolidate or bring previously consolidated claims in arbitration. The arbitrator shall have no authority to award punitive damages. Subscriber acknowledges that this arbitration provision constitutes a waiver of any right to a jury trial.